

Ole Sander Borgenhaug Brudvik

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EDUCATION

IT UNIVERSITY OF COPENHAGEN

Master's of Science Degree in Digital Design and Interactive Technologies

Copenhagen, Denmark

Aug 2025 – Jun 2027

- Programming, interaction design, and strategic use of technology in business contexts

WESTERN NORWAY UNIVERSITY OF APPLIED SCIENCES

Bachelor's Degree in Economics & Administration

Bergen, Norway

Aug 2018 – Jun 2022

- Specialization in logistics with strong results in business law, transport law, organizational theory, and business strategy
- B.Sc. Thesis: *How can the cycle time of Friele's quality control be reduced using lean?*

UNIVERSITY OF BERGEN

Bachelor's Degree, Media & Interaction Design

Bergen, Norway

Aug 2022 – Jun 2025

- Strong academic results and achieving expertise in Figma, HTML, CSS and JavaScript
- B.Sc. Thesis: *Using User-Centered Design and Lean Innovation Strategies to Develop a Collaborative Narrative Game Creation Platform for Education*

Bachelor's Degree, Information Science

Aug 2022 – Jun 2025

- Strong academic results in machine learning, AI, data handling and human-computer interaction
- Conducted a usability evaluation of Trene Sammen's booking application and analyzed AVINOR's self check-in systems
- Specialized in machine learning, web Science, and interaction design

One-Year-Programme, Psychology

Aug 2021 – Jun 2022

- Studied history of psychology, social- & personality psychology, and operative psychology

EXPERIENCE

AVIATOR AIRPORT ALLIANCE AS

Passenger Service Agent

Bergen, Norway

Jan 2021 – Dec 2024

- Managed and supervised passenger check-in, baggage handling, and customer service at Norway's second busiest airport
- Resolved irregularities efficiently, assisting with rebooking, lost luggage, and special requests in a high-paced environment
- Served passengers flying with SAS, Norwegian, AirBaltic, and LoganAir

VOLVAT MEDICAL CENTER AS

Assistant

Bergen, Norway

Jan 2021 – Dec 2023

- Contributed to establishing Bergen airport's Covid test-site and Volvat's Covid-hotline in a cross-disciplinary team
- Assisted in operational setup and coordination of testing services for individuals and corporate clients, including the Norwegian police

WIDERØE GROUND HANDLING AS

Passenger Service Agent

Bergen, Norway

Apr 2019 – Jan 2021

- Managed passenger check-in, baggage handling, and customer service for Widerøe, SAS, Iberia, KLM, Icelandair and Finnair
- Assisting passengers with reduced mobility boarding and deboarding both large and smaller aircrafts

ACTIVITIES & ENGAGEMENT

- BSI Handball: Player and organizer of social events. Increased social media activity, leading to strong interest in joining the team (2022-2025)
- BTSI Squash: Led record-breaking recruitment, organizer of social events (2020-2025)
- Diskuterbar: Voluntary student worker, Faculty of Social Science at UiB (2024-2025)
- UKEN'22: Voluntary student worker at student-run festival (2021-2022)